



District Emergency Operation Centre (DEOC), Bongaigaon
Email ID – deocbngn@gmail.com
Phone No.- 03664231171
Toll Free No.- 1077
Mobile - 7086793507

DEOC Contact Details:

Sl. No	Name	Designation	Contact		
			Office	Fax	Mobile
1	Ananta Samanta	DPO	7086793507		8486666701
2	Ankur Pratim Das	Information Assistant	3664231171		8486557169
3	Bijoy Das	Information Assistant			8723950427
4	Debashish Roy	Information Assistant			8011374568
5	Satyendra Roy	Information Assistant			9401804546

Fire Brigade Service:



Fire & Emergency Service, Assam

Sl. No.	Incharge	Address	Contact		
			Office	Fax	Mobile
1	Dayal Chakraborty	Bongaigaon	03664-228381		9707674377
2	Tapan Das	Jogighopa Fire Station Incharge	03664-272012		9435512553
3	H. Madhi	Abhayapuri	03664-281116		9577755095
4	Abu Talab	Bijni	03668-284795		9127012867

Police Control Room:



Office of the Supperintendent of Police Bongaigaon

Police Control Room has been setup in the District Head Quarter to provides assistance to public need and distress by quickest means and in minimum possible time. The control room is in operation round the clock.

Control Room Details::



(03664) 230898



9435736111



sp-bongaigaon@assampolice.gov.in

GOVT OF ASSAM
OFFICE OF THE DISTRICT COMMISSIONER : BONGAIGAON
(DISTRICT DISASTER MANAGEMENT AUTHORITY BONGAIGAON)
Tele No: (03664)-230889 (O)
Email: dc-bongaigaon@nic.in

ORDER

In the interest of public service and smooth functioning of Relief and Rehabilitation works during Flood/all kinds of Natural Disasters; the following officers of Bongaigaon district are hereby designated as **Grievance Redressal Officer** for matters related to G.R. and Financial Assistance etc. in their Revenue Circle area. They are instructed to address the grievances of Flood affected people and also keep the undersigned informed.

SL. No.	Name of Grievance Redressal Officer	Area	Mobile No.
1	Smt. Rabeya Begum, ALRS, Circle Officer	Bongaigaon Revenue Circle	8777632423
2	Arup Birkamiya, ALRS Circle Officer	Srijangram Revenue Circle	8011258493
3	Rajesh Singh, ACS, Circle Officer	Manikpur Revenue Circle	8011266196
4	Smt. Moitrayee Moran, ALRS, Circle Officer	Boitamari Revenue Circle	9101091292
5	Sri Kritika Basumatary, ALRS, Circle Officer	Dangtal Revenue Circle	8812882817

Sri Apurba Kumar Nath, ACS, ADC & CEO, DDMA, Bongaigaon (Mobile No-9854067475) is also designated as District Level Grievance Redressal Officer for Bongaigaon district. District Emergency Operation Centre, Bongaigaon is also designated as Control Room for Grievance Redressal with **Mobile No-7086793507**.

The indicative responsibilities of the Officers are as follows:

- I) Arrangement for adequate nos of feedback boxes to be placed at Relief Camps, Circle Offices and D.C's Office.
- II) Collect and analyze the community feedback from Flood vulnerable communities on their issues and needs.
- iii) Respond and close the feedback loop based on feedback received from affected communities.
- iv) Plan public meetings in coordination with Block Development Officers and listen to, register and redress grievances related to Flood response, recovery and rehabilitation.

This order is issued as per provisions contained in the Sections 51 (a) (b) of the Disaster Management Act, 2005.

This order comes into force with immediate effect.

Signed by
Nabadeep Pathak
District Commissioner & Chairman,
DDMA, Bongaigaon.
Date: 01.06.2024 13:12:12